



101%

satisfaction™

RAISON Home, goes the extra mile  
your 101% satisfaction™ is our priority



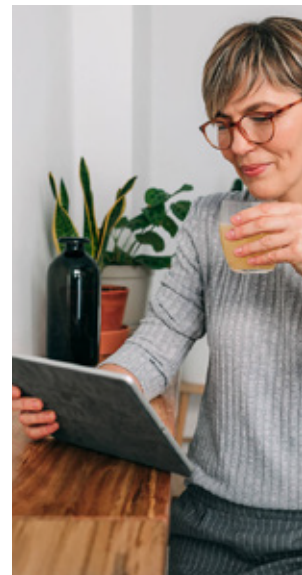
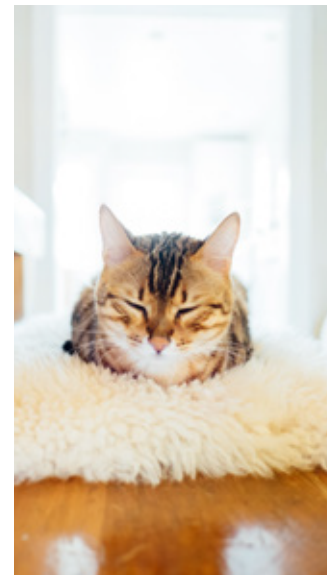
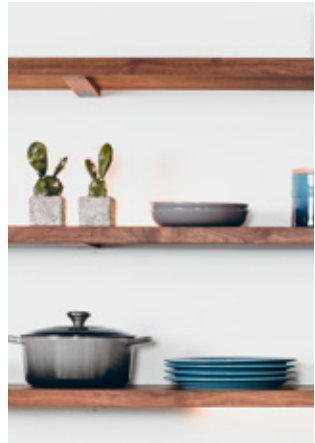
**RAISON HOME**

KITCHEN - BEDROOM - BATHROOM

*For the kitchen  
of your dreams...*

 **0330 133 1781**

OUR COMMITMENT  
That our customers  
are 101% satisfied





## ADVANTAGES TO YOU

### A single point of contact

Your Home Designer is responsible for your project at all stages.

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### Make your life easier

It's us who come to your home, at a time to suit you.  
Your personal Home Designer listens to your requirements, requirements, from the very beginning to the final handover.

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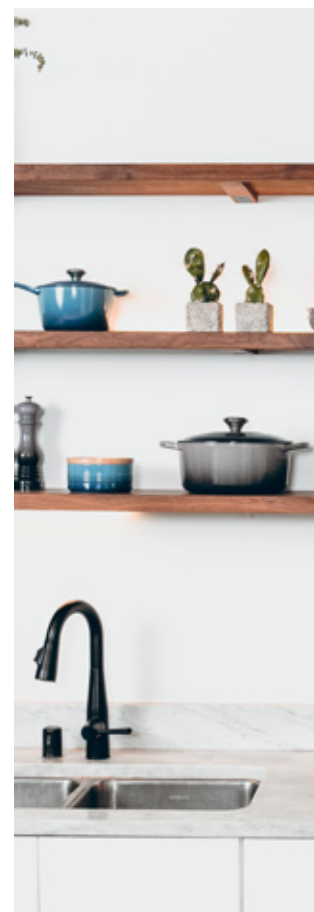
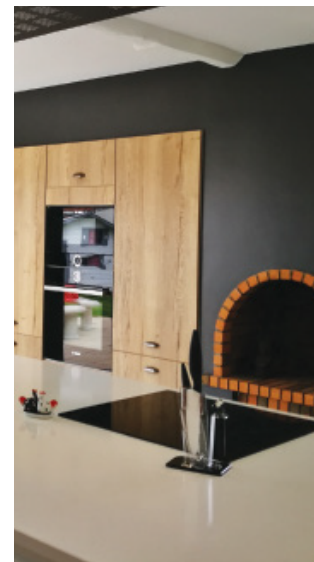
### A unique project

We start from your project and nothing else.  
You design, you and your Home Designer, the kitchen that suits you down to the smallest detail.

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### A tailor-made offer

We work without giving false discounts by applying the best prices all year round.  
You agree to go ahead when you are completely ready and not by being put under pressure of a deadline from the end of the promotion.



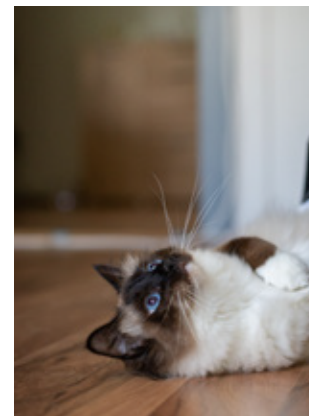
## THE ADVANTAGES FOR YOU

What we don't invest in a showroom,  
we invest in:

A PREMIUM service offer  
that no competitor can match.

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PREMIUM QUALITY products  
at the best price all year round.







## OUR PREMIUM SERVICE OFFER

Your Home Designer **organises a site meeting with all the craftsmen involved** in the project.

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Your Home Designer **coordinates all deliveries** of your kitchen to avoid potential shortages.

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Your Home Designer coordinates the delivery of your kitchen **at a time that suits you** in one load.





Your Home Designer coordinates the preparation of the site with craftsmen involved in the project to ensure that **the work carried out is perfect and completed on time.**

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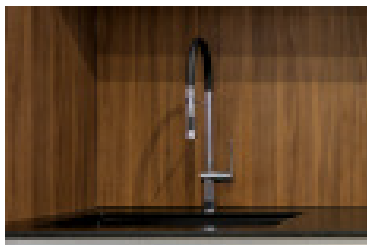
The delivery company arranges the delivery with you and obtains your signature taking note of any missing or damaged items.

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Your Home Designer is **on site at the start of the installation and sends you pictures each day** of the progress of the installation.

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The installer checks the installation **with you.**







Your Home Designer meets the delivery of your kitchen on site and will demonstrate the use of appliances on completion. Not forgetting to **celebrate the launch of your new kitchen with you!**



Your Home Designer will arrange to visit you **each year for the first 5 years** following installation to maintain it and resolve any problems.





# OUR GUARANTEES

15 YEAR GUARANTEE ON ALL FURNITURE  
(LIFETIME ON HINGES & DRAWER RUNNERS)

ANNUAL MAINTENANCE VISIT FOR 5 YEARS

GUARANTEED COMPLETION OF YOUR PROJECT  
TO YOUR ENTIRE SATISFACTION

RAISON HOME FRANCHISE BACKED GUARANTEE

